

Southern Star 101

CENTRAL GAS PIPELINE

New Customer Orientation

Updated 7/15/2026

*One Community working together to be the leading
provider of clean, safe, and reliable energy for
tomorrow.*

Serving
Oklahoma • Kansas • Missouri

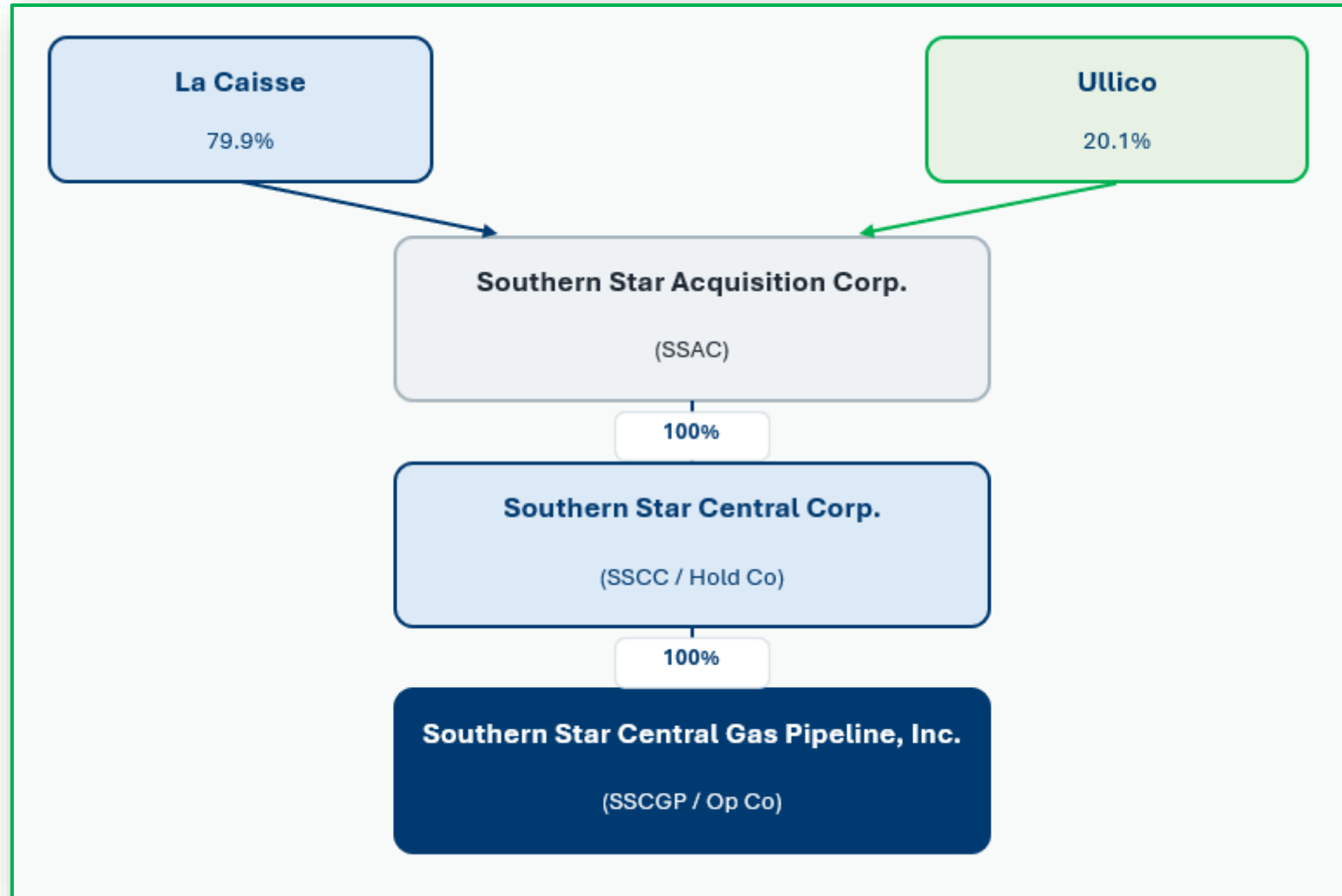
OUR VISION

One Community working together to be the leading provider of clean, safe and reliable energy for tomorrow.

OUR MISSION

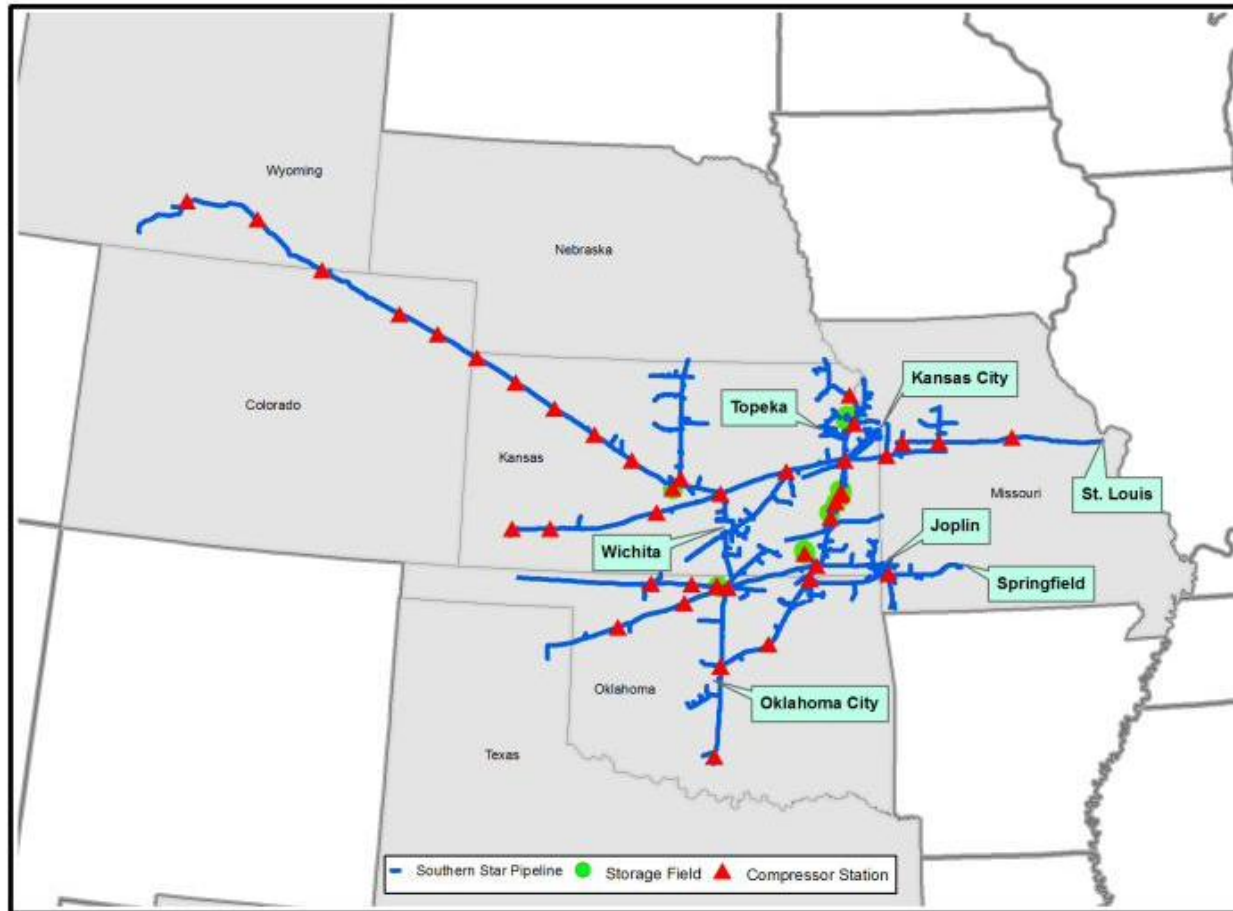
Delivering innovative energy solutions through talent, technology, and collaboration.

02 Corporate Structure



03 Southern Star System Overview

Leading transporter of natural gas in the Mid-Continent and Midwest, serving markets in Oklahoma, Kansas, and Missouri.



2.4 BCF/day

Transportation capacity

46.7 BCF

On-system working gas storage

~5,800 mi

Pipeline miles

43

Compressor stations · 218,229 HP

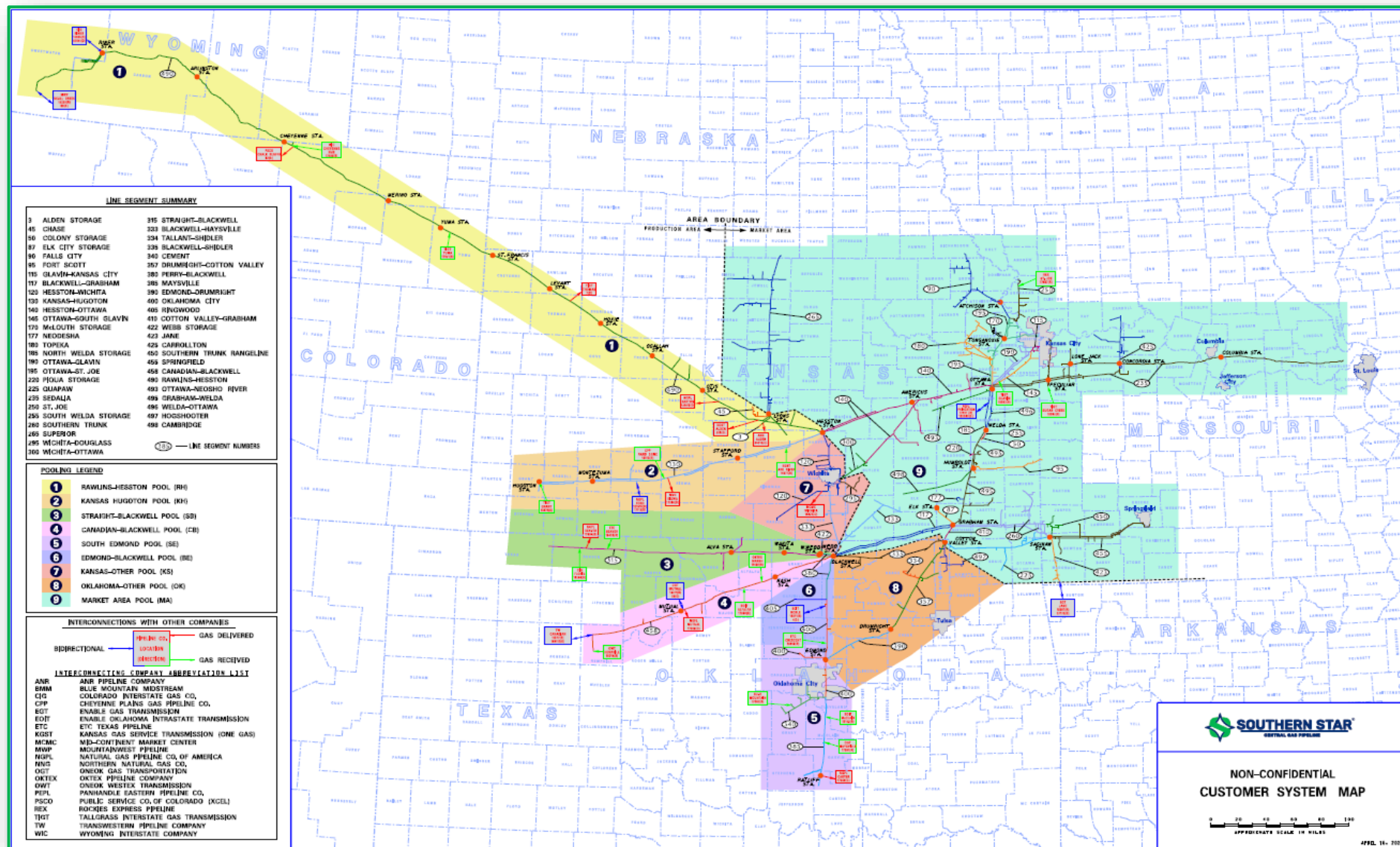
8

Gas storage fields

35

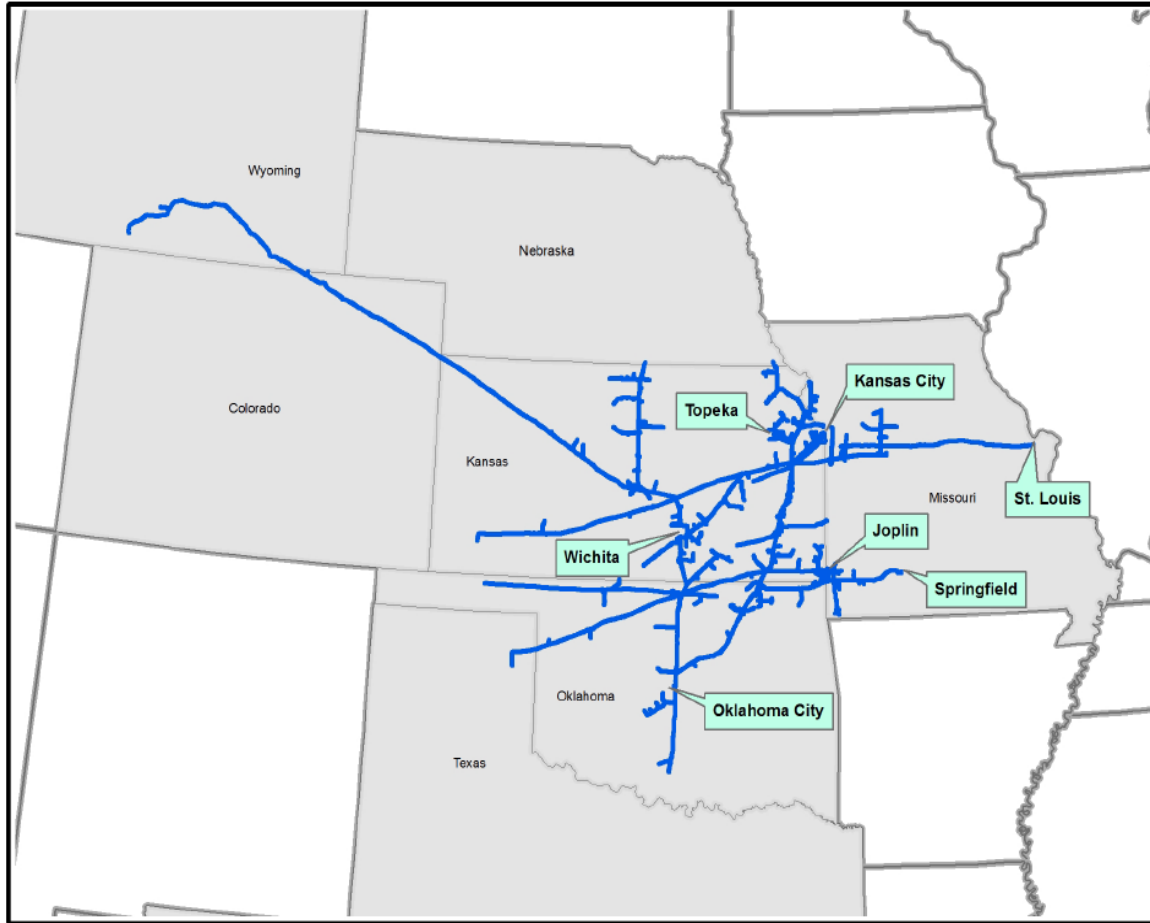
Pipeline interconnects
(11 delivery · 17 receipt · 7 bi-directional)

System Map

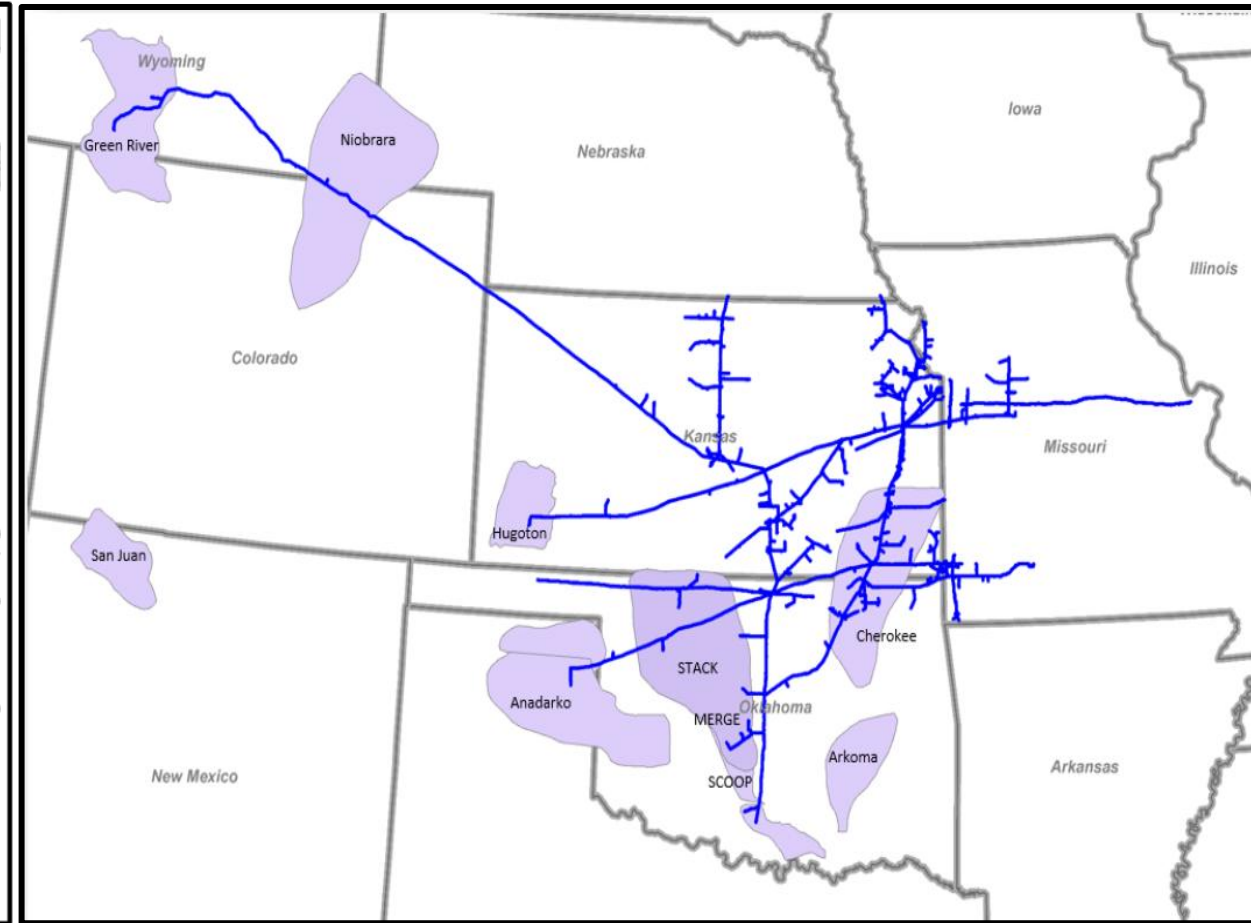


03 Major Markets & Supply Regions

MAJOR MARKETS



MAIN SUPPLY REGIONS



LDC UTILITY CUSTOMERS

- Spire Energy
- Black Hills Service Company
- Atmos Energy
- City Utilities of Springfield
- Kansas Gas Service, a division of ONE Gas, Inc.
- Oklahoma Natural Gas, a division of ONE Gas, Inc.
- Empire District Gas
- Summit Natural Gas

POWER UTILITY CUSTOMERS

- City Utilities of Springfield
- Empire District Electric
- Evergy
- Oklahoma Gas & Electric
- Kansas City Board of Public Utilities (BPU)

05 Forms of Service

PS

Pooling Service

ISS

Interruptible Storage Service

PLS

Park & Loan Service

FSS

Firm Storage Service

TSS

Trans-Storage Service

ITS

Interruptible Transportation Service

IS1

Interruptible Storage – Market Based Rates

FTS

Firm Transportation Service

FS1

Firm Storage – Market Based Rates

STS

Small Trans-Storage Service

06 Interruptible Services

Service	Key Terms	Production Area	Market Area
ITS — Interruptible Transportation	One-part rate; available to any shipper	\$0.2861/Dth	\$0.2299/Dth
PLS — Park & Loan	Lowest priority; no transportation included	\$0.2861/Dth	\$0.2299/Dth
ISS — Interruptible Storage	Requires FTS/SFT/ITS; MSQ $\leq$ 45x MDTQ	\$0.0028/Dth + Inj/Wd \$0.0175 each	same
IS1 — Interruptible Storage (Market Based)	Requires FTS/SFT/ITS; MSQ $\leq$ 100x MDTQ	Market-based + Inj/Wd \$0.0175 each	same

Service	Key Terms	Production Area	Market Area
FTS — Firm Transportation	Two-part: Reservation + Commodity	\$0.2761 Res + \$0.0100 Com /Dth	\$0.2150 Res + \$0.0149 Com /Dth
FSS — Firm Storage	Reservation (Deliverability + Capacity) + Inj/Wd	\$0.0474 Deliv + \$0.0014 Cap /Dth	Inj/Wd \$0.0175/Dth each
FS1 — Firm Storage (Market Based)	MSQ $\leq$ 100x MDTQ; 25% MSQ by Apr 1	Market-based Reservation	Inj/Wd \$0.0175/Dth each
TSS — Trans-Storage (No-Notice)	Bundled FTS + FSS; 1/3–1/2 flowing, 1/2–2/3 storage	See FTS-P + FSS rates	See FTS-M + FSS rates
STS — Small Trans-Storage	LDC/municipality < 10,000 Dth/d; one-part rate	\$1.7312/Dth	\$0.7298 (P) / \$1.2781 (M) /Dth

Storage Ratchets & Fuel Reimbursement

FIRM STORAGE (FSS) — INJECTION RATCHETS

MSQ Balance	MDIQ
Less than 62.5% of MSQ	$.75\% \times \text{MSQ}$
62.5% – 75%	$.625\% \times \text{MSQ}$
75% – 87.5%	$.375\% \times \text{MSQ}$
$\geq 87.5\%$	$.25\% \times \text{MSQ}$

FUEL REIMBURSEMENT % — EFFECTIVE APRIL 1, 2026

	Minimum %	Maximum %
Storage Injection	3.67	3.67
Production Area	0.36	1.24
Market Area	0.36	0.90

Adjusted April 1st of each year.

MSQ = Maximum Storage Quantity · MDIQ = Maximum Daily Injection Quantity · MDWQ = Maximum Daily Withdrawal Quantity · MDTQ = Maximum Daily Transportation Quantity

07 Access to CSI

1 Request Access

Navigate to Electronic Forms > CSI Access Form from the CSI homepage.

2 Complete the Form

Enter general info, job functions (contracting, scheduling, invoicing, notifications), address, and phone.

3 Log In

Once approved, log in to the secured area for full transactional access.

The screenshot displays the 'New User Request' form, which is used for requesting access to the CSI system. The form is divided into several sections:

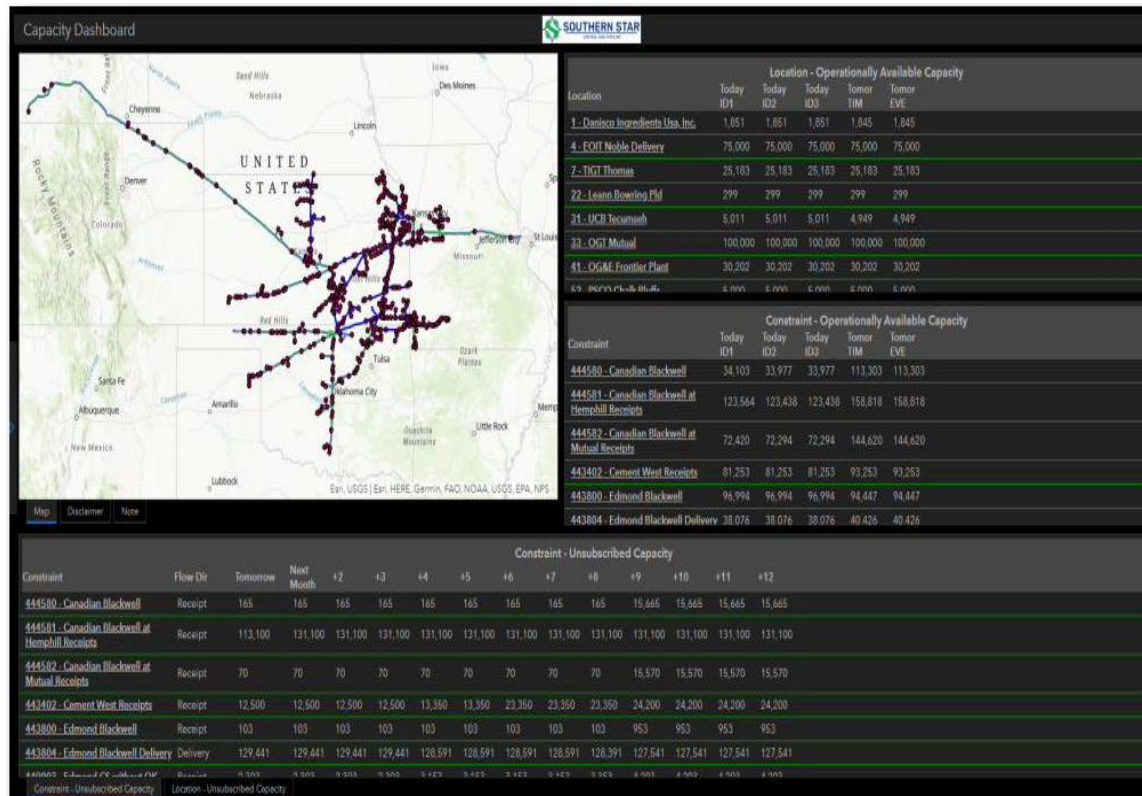
- General Info:** Includes fields for First Name, Middle Name, Last Name, Email Address, and Job Title.
- Job Functions:** A section with multiple checkboxes for selecting job functions, organized into four groups:
 - Contracting:** Contracting, Service Request Initiator, Service Request Execution, Capacity Release.
 - Scheduling:** Nominations, Confirmations, Measurement - External.
 - Invoicing:** Invoice Transport Primary, Invoice Transport Secondary, Invoice Transport View Only, Invoice OBA, Invoice Domestic.
 - Notifications:** Planned Service Outage, Critical Notice, OFO.
 - Internal Only:** Refund, Domestic.
 - Other:** Security Admin, View - External.
- Address:** Includes fields for Line1, Line2, and Line3.
- Phone Numbers:** Includes fields for Primary and Secondary phone numbers, each with a dropdown for country code (+1) and a field for Extension.

At the top right of the form, there are 'CLEAR' and 'SUBMIT' buttons.

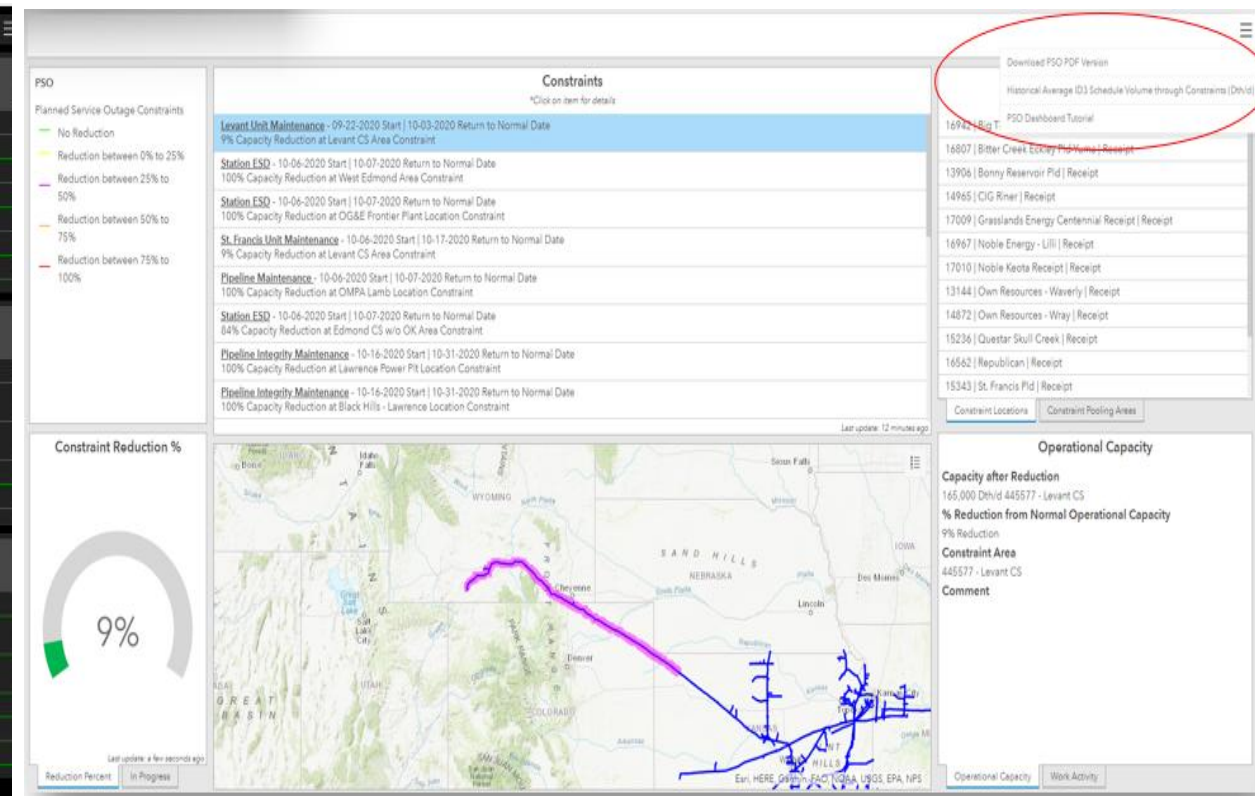
PSO & Capacity Dashboards

Access both dashboards through Quick Links on CSI — no login required.

AVAILABLE CAPACITY DASHBOARD



PSO DASHBOARD



08 Scheduling Deadlines

INTRADAY (SAME DAY)

Cycle	Nom. Deadline	Conf. Deadline	Sched. Qty Eff.	Bumping
ID1	10:00 a.m.	12:30 p.m.	1:00 p.m.	Yes
ID2	2:30 p.m.	5:00 p.m.	5:30 p.m.	Yes
ID3	7:00 p.m.	9:30 p.m.	10:00 p.m.	No

TIMELY / EVENING (NEXT DAY)

Cycle	Nom. Deadline	Conf. Deadline	Sched. Qty Eff.	Bumping
Timely	1:00 p.m.	4:30 p.m.	9:00 a.m.	Yes
Evening	6:00 p.m.	8:30 p.m.	9:00 a.m.	Yes

KEY NOTES

- Only ID1 and ID2 (Intraday) and Timely/Evening cycles allow bumping — ID3 does not.
- The end date for nominations and reports is an “up to” date, not an inclusive date.

09 Imbalances

IMBALANCE CALCULATION

Current Imbalance equals allocated deliveries less net receipts (allocated receipts less fuel), including any prior month adjustments.

- Positive imbalances are owed from the Customer to SSC.
- Negative imbalances are owed from SSC to the Customer.

CUMULATIVE IMBALANCES

Includes prior month ending imbalances, current month imbalance, and any transfers or storage transactions.

CUSTOMER IMBALANCES

Summarized at the customer level for cash out purposes. Includes transportation and pooling agreements — excludes Park & Loan and Storage agreements.

09 Cash Out Calculation

Month 1: no cash out on first out-of-tolerance month.

Month 2 (same direction): cashed out on the lower of the two months' out-of-tolerance volume — greater of 1,000 Dth or $\pm 5\%$ of actual deliveries.

RECEIPTS IN EXCESS OF DELIVERIES (SSC purchases from shipper)

Out of Tolerance	Price
Up to 5% or 1,000 Dth	N/A
> 5% but < 10%	$0.7 \times \text{spot price}$
> 10% but < 15%	$0.6 \times \text{spot price}$
> 15%	$0.5 \times \text{spot price}$

DELIVERIES IN EXCESS OF RECEIPTS (SSC sells to shipper)

Out of Tolerance	Price
Up to 5% or 1,000 Dth	N/A
> 5% but < 10%	$1.3 \times \text{spot price}$
> 10% but < 15%	$1.4 \times \text{spot price}$
> 15%	$1.5 \times \text{spot price}$

Applies to net monthly imbalances not resolved by the end of the first month following the month in which the imbalance occurred.

Questions?

Please contact any Southern Star Representative



SOUTHERN STAR CENTRAL GAS PIPELINE